



Caring Touch at Home™ Diabetes Program

Byram Healthcare provides Convenience, Affordability and Choice to deliver extensive service and support to all those living with diabetes.

We are a full service diabetes care provider, offering all brand name:

- Insulin pumps
- Continuous glucose monitors
- Blood glucose meters
- Related supplies and medications

Our extensive product knowledge, reimbursement expertise and educational tools promote a healthy lifestyle. Find out more about our Convenience, Affordability and Choice.

Caring Touch at Home™ Diabetes Program

Dear Byram Healthcare Customer,

Byram Healthcare's customer service specialists are committed to your satisfaction and are available to answer your questions. Our representatives have extensive product and insurance knowledge to make ordering as easy and reassuring as possible.

Our customized programs are designed to support our customers every step of the way. We work closely with our healthcare professionals, insurance companies, product manufacturers, and caregivers to help improve our customer's health.

Thank you for choosing Byram Healthcare and we look forward to serving you for years to come.

Sincerely,
Byram Healthcare

Please call our Diabetes Center of Excellence at **1-800-308-0198** today!

We are CHAP Accredited and HIPAA Compliant. Byram Healthcare adheres to state and federal regulations for complying with the confidentiality of business and customer privacy, including HIPAA (Health Insurance Portability and Accountability Act) regulations.

CHAP (Community Health Accreditation Partner) is an independent, non-profit organization that assures providers adhere to the highest standards of performance and maintain compliance with current CHAP and Medicare Quality Standards. Accreditation by CHAP means that Byram Healthcare has achieved the highest standards of excellence, ensuring you will receive high-quality medical supplies and outstanding customer care.



Diabetes Reimbursement

What is covered?

At Byram Healthcare, we care about your health and will act on your behalf with your insurance company. Our goal is to maximize your benefits to decrease your out of pocket expense. Once your order is placed, Byram will verify your benefits with your insurance company, collect the prescription from your physician and notify you of your supply coverage.

Managed Care

Byram Healthcare is contracted with hundreds of managed care plans. We will work with your physician and within the guidelines of the managed care plan to provide the appropriate quantities of supplies you need.

Medicare Managed Plans

If you have a Medicare Advantage Plan through a private insurance company and you are using that Advantage Plan to obtain your diabetes testing supplies, we have good news. You are eligible to use Byram Healthcare! Byram Healthcare can provide insulin pumps and pump supplies — including continuous glucose monitors and supplies and diabetes testing supplies for Medicare Advantage Health Plan members. All supplies are shipped directly to your home at no additional cost.

If you still use Traditional Medicare for your diabetes test strips, you can obtain your products from our preferred competitive bidding awarded provider. We can help you.

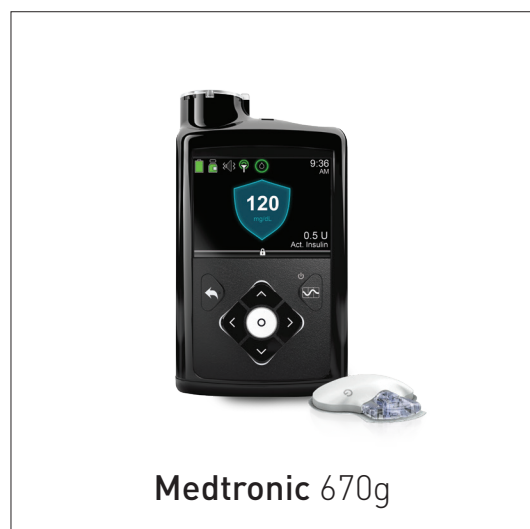
Caring Touch at Home™ Diabetes Program

Insulin Pumps and Supplies

Byram carries all brands of insulin pumps and the required supplies. If you are in need of a specific product not shown here, please contact us at 1-866-880-4335. We are here to meet all of your diabetes care needs.

Infusion Sets and Cartridges

Byram carries all leading brand Teflon and metal infusion sets. We also carry all cartridge brands and OmniPod®.



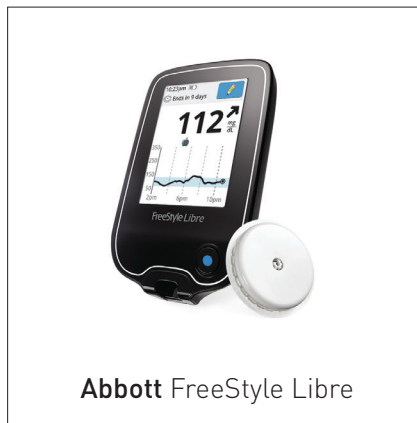
Continuous Glucose Monitors

Byram carries all brands of Continuous Glucose Monitors and required supplies. If you are in need of additional assistance, please contact us at 1-800-308-0198. We are here to meet all of your diabetes care needs.

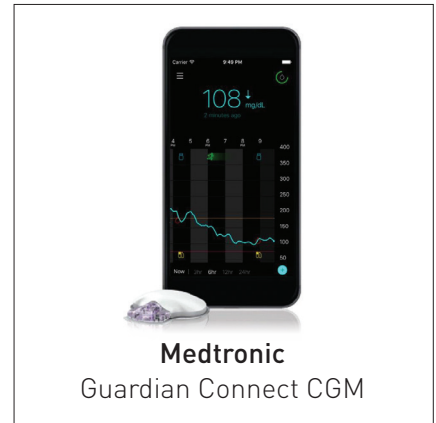
Byram carries all leading brand receivers, transmitters, and sensors for CGM devices.



Dexcom® G6



Abbott FreeStyle Libre



Medtronic
Guardian Connect CGM

Did you know?

Byram Healthcare can also provide you with **prescription medication.**

Our full-service pharmacy offers the same convenient home delivery as your supplies.

- ✓ Prescription Medications
- ✓ Insulin
- ✓ Syringes and Pen Needles

Let our Customer Care Representative help you get started with home delivery of your prescription medications today!

Call: **1-800-775-4372**

Fax: **1-866-880-4894**



Caring Touch at Home™ Diabetes Program



Ascensia Contour®Next



Ascensia
Contour®Next ONE



Ascensia Contour®Next
Test Strips



Freestyle Precision Neo



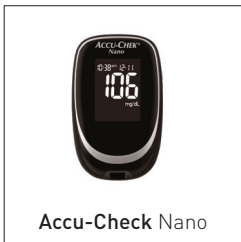
Freestyle Precision
Neo Test Strips



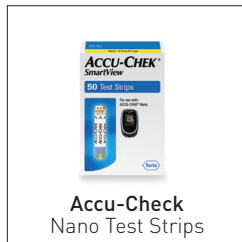
Freestyle Freedom Lite



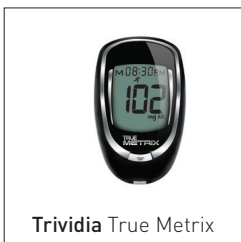
Freestyle Freedom
Lite Test Strips



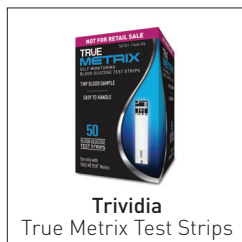
Accu-Check Nano



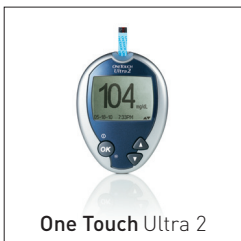
Accu-Check
Nano Test Strips



Trividia True Metrix



Trividia
True Metrix Test Strips



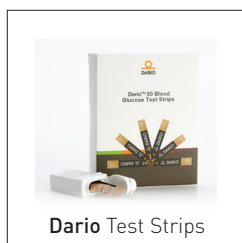
One Touch Ultra 2



One Touch Ultra 2
Test Strips



Dario



Dario Test Strips

Blood Glucose Meters and Supplies

Byram carries all brands in addition to all supplies needed for each brand. We carry many additional products not shown here; please call for details. Byram carries all leading brands of glucose meters from LifeScan, Roche, Ascensia and Abbott plus others like Prodigy® and Trividia Diagnostics®. We also carry lancing devices, lancets, control solution, batteries and much more.

Including brands like: OneTouch® Delica®, Microlet® 2, Accu-Chek® MultiClix/FastClix, Droplet® and many more.

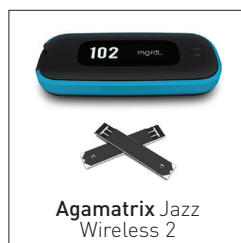
For easy online reordering, go to
www.mybyramhealthcare.com



Agamatrix Waves
Presto



Agamatrix Presto
Test Strips



Agamatrix Jazz
Wireless 2



Agamatrix Jazz
Wireless 2 Test Strips



Caring Touch at Home™ Diabetes Program

Supplies and Accessories

Byram carries a wide variety of ancillary supplies and accessories.* We carry many additional products not shown here; please call for details.

Call us to place orders for:

- Alcohol prep pads
- Diabetes socks and heel protectors
- Safety lancets
- Syringes and pen needles
- Magnifiers
- Needle sharps containers
- Safe clip needle clippers
- Skin care products (lotions, creams)
- Skin prep pads (Hypafix®, Polyskin®, Skin-Tac™ and other brands)



*Some of these supplies may not be covered by your insurance plan.

Byram Healthcare Clinical Support Services

We provide ongoing clinical and product support for all of our customers.

Diabetes CareLine: **1-877-902-9726, ext. 43397**; Spanish **1-866-302-4295, Option 6**

Available in English and Spanish, the Diabetes CareLine provides access to clinical support from Certified Diabetes Educators (CDEs) for customer questions in between doctor visits. Customers can leave a message in the designated voice mailbox and will receive a call back within 24 hours. Calls regarding clinical plan of care are addressed back to the physician for further follow up.



Can't find what you're looking for?

Byram carries thousands of quality brand-name products. If you can't find it in our catalog, call one of our Customer Service Representatives toll-free at

1-800-775-4372.

Caring Touch at Home™ Diabetes Program

Diabetes Educational Materials

Byram offers our customers with diabetes educational resources to help promote a healthy lifestyle.

Educational materials include:

- Diabetes Digest Educational Newsletter
- Diabetes Care (Educational Series of e-mails)
- Gestational Diabetes Booklet
- Diabetes Nutritional Placemat

Byram Versus Retail Pharmacies

Why Byram?

We offer more options compared to limited formulary choices at the pharmacy.

- Flexibility to bill under either the pharmacy or the medical benefit.

Medical Benefit		Pharmacy Benefit	
Also known as Durable Medical Equipment or DME benefit, this benefit covers health care services, equipment and supplies. This benefit charges a co-insurance (typically percentage of total cost).		Insurance that covers prescriptions and some medical supplies. This benefit charges a co-pay. A pharmacy benefit is also sometimes referred to as a "drug card" benefit and is the only benefit checked at a retail pharmacy.	
Out of pocket comparison example (patient testing 3 times per day):			
Medical Benefit (any brand of strips) with 80% Coverage:		Pharmacy at Tier 2 (formulary applies) \$20.00 co-pay/varies by item	
■ 2 boxes of 50 test strips:	\$9.34	■ 2 boxes of 50 test strips:	\$20.00
■ 1 box of 100 lancets:	\$1.48	■ 1 box of 100 lancets:	\$5.00
		■ 2 boxes of 50 test strips:	\$9.34
		■ 1 box of 100 lancets:	\$1.48
One Month Total:	\$10.82	One Month Total:	\$25.00
Three Month Total:	\$32.45	Three Month Total:	\$75.00
Yearly Total:	\$129.84	Yearly Total:	\$300.00
Yearly Savings Using Medical Benefit Through Byram Healthcare = \$170.16 or 57% less			

The information listed above is only an example. Benefits vary by health plan. Annual deductible may apply.

We are a full service diabetes care provider.

Convenience.

Insurance verification

- Our extensive product knowledge, reimbursement expertise and educational tools promote a healthy lifestyle
- Efficient order process, national coverage and direct home delivery
- Continuity of care: General Practitioner to Endocrinologist and/or non-insulin-dependent to insulin-dependent
- Byram Healthcare's Diabetes Center of Excellence is your connection to the latest technology in insulin pumps and continuous glucose monitors
- Reorder reminder service calls customers when it's time to reorder

Affordability.

- Flexibility to bill under a pharmacy or medical benefit
- Latino and Gestational Diabetes Programs
- Healthcare professional resources: Continuing education courses

Choice.

- More than just medical supplies
- We offer all brand-name insulin pumps, continuous glucose monitors, blood glucose meters, related supplies and medications
- Clinical Resources: Our toll-free Diabetes CareLines are available for clinical support from Certified Diabetes Educators (CDEs)
- Educational and product support: Newsletters, product updates, emails and worksheets encourage adherence and a healthy lifestyle
- We deliver what is prescribed

Call **1-800-308-0198** or Fax **1-866-811-4500**



Visit us online: www.byramhealthcare.com



■ Wound Care ■ Diabetes ■ Urology ■ Ostomy ■ Incontinence ■ Enteral Nutrition ■ Breast Pumps